



## **Social Value Submission**

Supplier: EndoSoft Ltd

Framework / Buyer: NHS / Evergreen Assessment

Submission: Social Value – Questions 2 to 5 (PPN 06/20)

Date: March 2026

## **Supplier Declaration**

EndoSoft Ltd confirms that the information provided within this Social Value submission is accurate, proportionate, and aligned to the organisation's current policies, practices, and delivery capability. EndoSoft Ltd commits to working collaboratively with NHS contracting authorities to agree measurable social value outcomes and to monitor delivery throughout the life of any awarded contract.

## **Q2 – Theme 1: Tackling Economic Inequality**

EndoSoft Ltd is committed to tackling economic inequality by creating fair employment opportunities, supporting skills development, and strengthening supply chain resilience in the communities in which NHS contracts are delivered. Economic stability is recognised as a key determinant of health outcomes.

As part of this contract, EndoSoft commits to creating at least one UK-based role paid at or above the Real Living Wage, offered on secure terms with no inappropriate use of zero-hours contracts. Recruitment will be undertaken through inclusive channels to ensure fair access to employment opportunities.

We support workforce development through paid training and continuous professional development, strengthening long-term employability and organisational resilience. Responsible procurement practices support SMEs and ensure prompt payment within 30 days.

## **Q3 – Theme 2: Fighting Climate Change**

EndoSoft Ltd recognises the relationship between climate change and public health and is committed to reducing environmental impact through low-carbon business practices aligned to NHS Net Zero objectives.

We adopt a lifecycle-based approach to Medical IT Software sustainability, addressing environmental impacts from development through deployment and end-of-life. Key measures include cloud-first delivery, energy-efficient coding, digital deployment, interoperability, and telehealth-enabled services.

This approach reduces travel emissions, paper usage, electronic waste, water consumption, and air pollution while delivering long-term value-based outcomes for the NHS.

## **Q4 – Theme 3: Equal Opportunity**

EndoSoft Ltd promotes equal opportunity through inclusive recruitment, flexible and hybrid working arrangements, and family-friendly policies that remove barriers to participation in the workforce.

We provide equal access to employment and progression regardless of gender, ethnicity, disability, age, or background and encourage inclusive practices across our supply chain.

## **Q5 – Theme 4: Wellbeing**

EndoSoft Ltd places wellbeing at the centre of its social value approach, supporting physical health, mental wellbeing, and social connection for employees and local communities.

Employees have access to confidential mental health support, flexible working, and a supportive workplace culture that encourages healthy behaviours.

An employee-led ladies' walking group supports women in the local community by promoting physical activity, mental wellbeing, social connection, and awareness of

cardiovascular health, with a focus on heart disease in women. This initiative provides an inclusive, preventative, community-based health intervention aligned with NHS priorities.

EndoSoft Ltd commits to continuous improvement and collaboration with NHS partners to deliver measurable wellbeing outcomes throughout the contract term.

## Social Value Commitments, KPIs & Monitoring

Supplier: EndoSoft Ltd

Framework / Buyer: NHS

Contract Period: From contract commencement for duration of award

### Theme 1 – Tackling Economic Inequality

- Create a minimum of 1 UK-based FTE role paid at or above the Real Living Wage within the first 12 months of the contract.
- Ensure 100% of UK employees are paid at or above the Real Living Wage with no inappropriate use of zero-hours contracts.
- Provide a minimum of 20 hours of paid CPD per employee per year.
- Pay at least 95% of supplier invoices within 30 days.

### Theme 2 – Fighting Climate Change

- Deliver 100% of software deployments via cloud-based, digital-only methods.
- Require zero routine travel for deployment or support, reducing travel-related emissions.
- Operate zero paper-based processes for contract delivery.
- Complete an annual environmental performance review aligned with NHS Net Zero objectives.

### Theme 3 – Equal Opportunity

- Advertise 100% of roles through inclusive recruitment channels.
- Offer flexible and hybrid working options for all eligible roles.
- Ensure 100% of employees have access to training and progression opportunities.
- Promote inclusive employment practices across the supply chain.

#### Theme 4 – Wellbeing

- Provide confidential mental health support accessible to 100% of employees.
- Deliver a minimum of 12 employee-led ladies' walking group sessions per year.
- Engage at least 10 participants annually in community wellbeing initiatives focused on women's cardiovascular health.
- Deliver at least one additional wellbeing initiative per year to support employee health and engagement.

#### Monitoring & Reporting

EndoSoft Ltd will monitor delivery of Social Value commitments through quarterly internal reviews. Evidence will be retained and shared with NHS contracting authorities as part of contract management and review processes.

## ANNEX A – Social Value KPI Schedule (PPN 06/20)

This annex sets out EndoSoft Ltd’s measurable Social Value commitments, KPIs, targets, and monitoring arrangements in line with PPN 06/20 and NHS Evergreen Assessment requirements.

<b>Theme 1 – Tackling Economic Inequality</b>					
Policy Outcome	Commitment	KPI	Target	Timescale	Evidence / Reporting
Create new jobs	Create a UK-based role supporting NHS contract delivery	Number of new UK jobs created	Minimum 1 FTE paid $\geq$ Real Living Wage	Within 12 months of contract start	Employment contract; payroll records; reported annually
Fair pay and work	Ensure fair pay with no inappropriate zero-hours contracts	% of UK staff paid $\geq$ Real Living Wage	100%	Ongoing	HR and payroll records; annual review
Skills and progression	Provide paid training and CPD	Average CPD hours per employee	$\geq 20$ hours per employee per year	Annual	Training logs; CPD records
Support SMEs	Prompt payment to suppliers	% invoices paid within 30 days	$\geq 95\%$	Quarterly	Finance reports

## Theme 2 – Fighting Climate Change

Policy Outcome	Commitment	KPI	Target	Timescale	Evidence / Reporting
Reduce carbon emissions	Digital-first, cloud-based software delivery	% deployments delivered digitally	100%	From contract start	Deployment records

Reduce travel emissions	Remote deployment, support, and training	Routine business travel required	Zero routine travel	Ongoing	Travel expense logs
Reduce resource use	Eliminate paper-based processes	Paper use for contract delivery	Zero paper processes	From contract start	Process documentation
Support NHS Net Zero	Annual environmental performance review	Environmental review completed	1 per year	Annually	Internal review report

### Theme 3 – Equal Opportunity

Policy Outcome	Commitment	KPI	Target	Timescale	Evidence / Reporting
Inclusive recruitment	Advertise roles through inclusive channels	% roles advertised inclusively	100%	Ongoing	Recruitment records
Flexible working	Offer flexible and hybrid working	Availability of flexible working	Offered for all eligible roles	Ongoing	HR policies
Fair progression	Equal access to development	% staff with access to CPD	100%	Annual	Training records

### Theme 4 – Wellbeing

Policy Outcome	Commitment	KPI	Target	Timescale	Evidence / Reporting
Mental health support	Provide confidential mental health support	% employees with access	100%	Ongoing	HR benefits documentation
Physical activity	Employee-led ladies' walking group	Number of organised sessions	≥24 sessions per year	Annual	Attendance records

Community  
wellbeing

Women's  
cardiovascular  
health  
awareness

Number of  
participants  
engaged 25

≥50  
participants  
per year

Annual

Participation  
logs promoted  
on social  
media